

Nama United Financing

We are pleased to serve you...

Dear Customer,

In case you Would like to request a complaint regarding Nama United Financing or any of its employees, please follow these steps:

Through one of the following communication channels:

- Call Center [80024000](tel:80024000)
- Website:
- Email: CustomerCare@NamaFinancing.com

Timing for a resolution:

Complaints will be resolved within 10 business days from the date of receipt
If the process requires more time, you will be notified of the additional timeframe

Escalation Procedure:

If you are not satisfied with the outcome of your complaint,
You can escalate it through the Sama Care System on the following website www.samacares.com